



**Terms and Conditions:** (Revised Feb. 2019) I agree to the terms and conditions by signing below.

**Cancellation Policy:** All program cancellations must be submitted in writing [NTCprograms@usta.com](mailto:NTCprograms@usta.com) and received by the Programs Office at least 10 days prior to start of class/camp per session to be considered for a refund/credit. There will be no refunds/credits after the program start date. **All individual program cancellations or changes will incur a \$50 administrative fee. Checks returned by the bank will incur a \$30 fee and must be replaced with cash or money order.**

**Make-up Policy for Programs:** **Please note that we do not offer makeups for missed classes.** We do not offer makeups, credits, refunds, carryovers, for no-shows, same day cancellations or missed classes. We do offer the students participation in one (1) clinic during or at the end of the current session in lieu of a make up for any one (1) missed class. To qualify to be registered for this one (1) clinic per session, the notice of a student's absence must be given in writing via email to the "NTCprograms@usta.com" mail box at least one (1) day in advance of the absence. This student will be offered participation in one (1) clinic offered during or at the end of the current session in lieu of an in-class make up (limited to 1), free of charge. Please note that we do not offer makeups or in-class make ups, credits, refunds, carryovers for missed classes, no-shows, or same day cancellations. Clinic dates are posted on session flyers and online at NTC.USTA.com.

**Make-up Policy for Camps:** No make ups for any missed portion, days or weeks for summer camp.

**Disclaimer for Teaching Programs Enrollment:** Participant recognizes the importance of following teachers and coaches instructions regarding training and other USTA NTC rules, and agrees to obey such instructions. Management reserves the right to refuse admission to, or eject, any person whose conduct is deemed by Management to be disorderly, who uses vulgar or abusive language, or who fails to comply with the rules, terms, and conditions applicable to the USTA Billie Jean King National Tennis Center facilities. Court locations and Teaching Pro staff assignments may and will vary during session. Terms and conditions are subject to change at Management's discretion without advanced/prior written notice.

**Class/Court Schedules:** Classes may be held in the Indoor Training Center on the Hard Courts, or outside on the Field Courts, weather permitting. Court locations and Pro Staff assignments may and will vary during session. Minimum of three (3) students required to start a class.

**Waiver:** In consideration of his/her participation in a USTA NTC program, Participant hereby acknowledges and knowingly and voluntarily assumes any and all risks of personal injury or property damages which might be associated with tennis, sports conditioning and fitness-related activities. Participant certifies he/she is in good physical condition, sufficient to use the facilities and participate in the program. Participant, on behalf of him/herself, his/her heirs and anyone acting on Participant's behalf, releases, discharges and holds harmless the USTA NTC, USTA, City of New York and their respective officers, directors, employees and representatives (collectively, Releasees) from and against any and all claims arising, directly or indirectly, in connection with Participant's participation in the program or any event related thereto from any cause whatsoever, regardless of whether caused by the negligence of the Releasees (the Released Claims). Participant, on behalf of him/herself, his/her heirs and anyone acting on Participant's behalf, covenants and agrees not to bring or be a party to any legal action or claim against the Releasees from any reason based on any of the Released Claims.

**Other:** Participant understands that certain USTA NTC programs may involve field trips away from the NTC throughout the duration of the program and that Participant may participate in such field trips. Participant also understands that Participant may revoke permission for a specific trip by written notice that is to be hand delivered to the NTC's Director of Tennis at least one day prior to the trip. Participant hereby authorizes any medical assistance or treatment deemed necessary in the event of any injury to Participant while participating in any activity. Participant has appropriate insurance, or, if not, Participant agrees to pay all costs of medical services incurred on his or her behalf. Participant agrees that USTA NTC and its designees may use Participant's name, voice, photographs, likenesses, biographies, testimonials and statements, and other identification for any purpose relating to USTA NTC activities and advertising and publicizing the USTA NTC and its products and services. Summer camp field trips must be registered on separate registration form and signed by parent and/or legal guardian. Seasonal camps: please refer to the cancellation policy that is listed on the appropriate seasonal camp flyer.

Date: \_\_\_\_\_

\_\_\_\_\_  
Signature of Participant (or Legal Guardian if participant is under 18)

By signing above, you also agree to **NTC Rules and Regulations**, and **NATIONAL TENNIS CENTER INDOOR TRAINING CENTER CODE OF CONDUCT** below:

1. Check-in and payment is required prior to play.
2. All players for on-court play must be checked in at front desk prior to play.
3. A government-issued photo ID is required BEFORE entering the facility.
4. All guests issued a Visitor Pass must wear and display it while in the facility.
5. Please do not walk on court until designated time of play.
6. The use of courts beyond the assigned time will be subject to charge.
7. Cancellation of court time must be made 24 hours prior to reservation time.
8. NTC reserves the right to cancel court time or program participation for any cause deemed appropriate at the sole discretion of NTC management.
9. All play is at your own risk.
10. Use of foul, abusive, offensive or inappropriate language, gestures or other conduct, and any other inappropriate behavior, with or towards other guests, players, and NTC staff will not be tolerated.
11. Proper court etiquette is expected at all times.
12. Proper tennis shoes must be worn on court at all times.
13. No food or beverages (other than water) is permitted on the courts.
14. Animals (other than service animals) are not permitted in the facility.
15. Photography or videotaping is not permitted without express written permission from NTC management.
16. NTC is not responsible for lost, stolen, or damaged items.
17. Lockers are for day use only. Items left over night in lockers will be subject to removal.
18. Tennis instruction may be given only by NTC professional staff.
19. No baskets, hoppers, or carts are allowed on court unless used by NTC professional staff.